

Privacy Policy

Sparkleen Cleaners Privacy Policy

Effective Date: August 2025

At [Sparkleen Cleaners](#), we are committed to protecting your privacy and ensuring that your personal information is handled responsibly and securely.

This Privacy Policy explains how we collect, use, store, and protect your information when you use our website or contact us for our cleaning services.

1. Information We Collect

We may collect the following information when you use our website or contact us:

- Full Name
- Email Address
- Phone Number
- Service Address
- Cleaning Service Requirements
- Messages or Enquiries submitted through our contact forms

We may also collect non-personal information such as:

- Browser type
- Device information
- Website usage data
- Cookies and analytics information

2. How We Use Your Information

We use your information to:

- Provide cleaning quotations and services
- Respond to enquiries and customer support requests
- Schedule bookings and appointments
- Improve our website and services
- Communicate important updates regarding our services
- Maintain internal business records

We do not sell or rent your personal information to third parties.

3. Cookies & Website Analytics

Our website may use cookies and analytics tools to improve user experience and understand website performance. Cookies help us analyse website traffic and optimise our

services.

You may disable cookies through your browser settings if preferred.

4. Protection of Your Information

We take reasonable security measures to protect your personal information from unauthorised access, loss, misuse, or disclosure.

While we strive to protect all information submitted through our website, no online transmission or storage system can be guaranteed to be 100% secure.

5. Sharing of Information

We may share information only when necessary:

- To provide requested services
- To comply with legal obligations
- To protect our rights, property, or safety

We do not share customer information for marketing purposes with unrelated third parties.

6. Third-Party Links

Our website may contain links to third-party websites or social media platforms. We are not responsible for the privacy practices or content of external websites.

7. Your Rights

You may request to:

- Access your personal information
- Correct inaccurate information
- Request deletion of your personal data
- Withdraw consent for communications

To make a request, please contact us using the details below.

8. Contact Information

Sparkleen Cleaners

59 8th Avenue, Edenvale, Johannesburg, Gauteng, South Africa

Telephone: 078 220 2455

Email: sales@sparkleencleaners.co.za

Website: www.sparkleencleaners.co.za

9. Updates to This Policy

Sparkleen Cleaners reserves the right to update or modify this Privacy Policy at any time. Any changes will be posted on this page.